Dr. Coleman joined the HOPICS leadership team as an Associate Director in 2017 before becoming a Deputy Director. She managed Single Adult Housing programs dedicated to improving the quality of life for homeless and justice- involved individuals and currently oversees all of HOPICS operations. Dr. Coleman earned a Doctorate Degree from the University of Southern California. Her research focused on transforming the emancipation process and creating better outcomes for transition-aged youth exiting child welfare systems. Dr. Coleman also holds a Master of Social Work degree from USC and a Bachelor of Arts degree in Sociology from CSU Dominguez Hills.

Dr. Coleman's quest for social equality and prevention/intervention resources began as a research assistant collecting data for education, health, and housing studies that informed policy federal legislation. Her passion to provide direct services and help others be their "best-self" was highlighted in her work as a Program Manager at the County of Los Angeles where she cultivated community partnerships, developed social programming, and planned community events to benefit youth, adults, and seniors residing in public housing.

Her commitment to volunteerism led the path to working with homeless veterans and families as a Social Worker at the Veterans Administration ensuring their ability to maintain housing stability while managing mental, physical, and behavioral health challenges. As a Senior Social Worker, Dr. Coleman oversaw community-based VA contracting and was part of the founding community design team in service planning area (SPA) 6 that spearheaded the collaborative effort with community partners and local government entities to pilot and formally implement the homeless Coordinated Entry System for the region.

Prior to Dr. Coleman joining HOPICS, she served as the Director of Housing Services for a non-profit mental health agency. During her tenure, she created a housing department that garnered success in securing and maintaining permanent housing to end homelessness for adults and youth through integrated care and service teams.

As an independent consultant Dr. Coleman has worked in higher education as a Recruiter for Springfield College, and a Field Instructor for the USC School of Social Work. She has also provided technical training and assistance in Crisis Intervention, Medical Social Work, Grant Writing and Program Development.

Dr. Coleman is a strong-operations professional and an experienced leader with a demonstrated history of success working in non-profit organization management and government.